

Kiveton Park Primary Care Centre Patient Participation Group
Wednesday 15th November 2017

Attendees: Keith Emsden, Helen Greer-Waring, Alicia Higgins, Barry Winterbottom, Jean Hirst, Mike Brabbs, Katrina Fletcher, Sandra Williams, Becky Clowes, , Dr Derek Say

Apologies: Barbara Barker

1. Welcome and apologies

Keith welcomed everyone.

2. Minutes of October meeting and approval

The minutes were approved.

3. Matters arising

None.

4. Treasurer's report

The balance remains the same - £772.31. Barry is going to contact his local bank as HSBC branches are now automated services.

5. Vice chair/ secretary report

Alicia explained what she was doing at school with the assemblies to raise awareness of CRY and how there is a possibility of a bake sale. She also explained that in the RAG challenge within school, one of her tutor's charities is going to be CRY.

Katrina also mentioned that sometimes people who have their heart screened get asked to come back due to the heart changing.

6. News from the surgery

Dr Derek Say announced his retirement to the group. He will be retiring towards the end of March next year and the surgery have been sorting out someone to take his place. He thanked the group for all the support they had given and Barry thanked Dr Say for all the support he had given the group.

Also the surgery is reducing the hearing services to every 3 months from January.

7. Discussion – What do we Patients expect from our Local NHS Health Service?

There is a health and care working together event on the 12th December where the chief executive would be attending. There is also another event on the 6th December which Keith is attending on the group's behalf.

Already in the NHS things that are being discussed for our local area is; cutting down in A&E in smaller hospitals, and having more children operations done at the children's

hospital rather than the other hospitals. They were also discussing moving simple operations to GPs instead of hospitals which will increase the pressure on GPs.

Dr Say came up with a couple of questions he thought we needed to think about which included:

- Should local surgeries offer different services so that the people within an area can have many different services but in different places?
- Who should put on and where should the out of hours doctors be?
- What hours should doctors be working – when would you like to be able to see your doctor?

As a group we also came up with some other suggestions on what services locally should be provided. This included hearing, improving communication within the NHS, and Mental health services. With the mental health services we more specifically want people looking after before a crisis happens.

We also discussed some possible problems which included; people not knowing what services they would like until they need them personally. We also discussed the transport problems people face such as not being able to get a bus to the place they need to go for a particular service etc.

8. CRY Charity Fund Raising week 18th November - 26th November 2017

The CRY awareness week is next week. The surgery is selling books to raise money. RUFC has been put in contact with Heather Reid so will be using her as a main contact now. There were discussions into having a sportsman evening to raise money and there is also going to be a discussion at the next football league meeting about raising awareness and involving other football clubs.

9. Any Other Business

None.

10. Next Meeting – 20th December Informal meeting

We agreed this meeting to be held from 4PM to 7PM and it will be a coffee and chat meeting like we have done previously.